



## To whom it may concern

After we already had our 26th anniversary earlier this month, we would like to inform you of some positive changes that are happening with the CYPRES.

### First:

The CYPRES lifetime has been 12.5 years since the beginning. Starting in 2002, we began testing longer maintenance intervals on the Ripcord CYPRES Family. With the knowledge and experience gained over an entire service life period, we now feel comfortable to **extend the service life for all CYPRES units manufactured from January 1st to 15.5 years.**

For this longer service lifetime we offer our maintenance at 5 years and at 10 years after date of manufacture.

This service is recommendable because it corrects wear and tear, fixes defects, provides improvements, adds new features, integrates better handling solutions, establishes applicable adjustments to new developments in parachuting, supplies applicable adjustments to changed conditions of the environment, contains all applicable hardware upgrades and includes all applicable software updates.

### Secondly:

During the last 26 years we have insisted on our mandatory maintenance; even if it caused difficulties for owners, like for people or organizations in countries where custom authorities require "fees" when CYPRES units come back from maintenance. If they refuse to pay, they do not get their units because of "difficult formalities". We have seen payments up to \$500 being made per device.

Even military organizations are subject to this.

In order to help avoid these situations, we have changed our maintenance policy from mandatory to recommended, which has technically been impossible in earlier years.

If you are not subject to those "difficulties", do not change anything and keep taking advantage of the CYPRES maintenance.

**All CYPRES manufactured from January 1st have a recommended maintenance instead of a mandatory maintenance.**

As of today **all CYPRES units together have accompanied more than 123 million parachute descents, have saved more than 4000 parachutists from impact and never has a CYPRES failed to activate and cut the reserve closing loop, when the conditions were met.\***

CYPRES has a unique reliability level. You are unable to find this anywhere else.

\*To our knowledge in Jan 2017 and given the loop was routed through the cutter.

### *Impressum:*

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